



Uropartner Surgery Center, LLC

2750 S. River Rd., Des Plaines, IL 60018

Nondiscriminatory Policy

Ensures education of and public awareness of Civil Rights.

"This facility has agreed to comply with the provisions of the Federal Civil Rights Act of 1964 and the Illinois Human Rights Act and all requirements imposed pursuant thereto to the end that no personal shall, on the grounds of race, color, national origin, ancestry, age, sex, religious creed, or disability, be excluded from participation in, be denied benefits of, or otherwise be subject to discrimination in the provision of any care or service".

Civil Rights Compliance

The Uropartners Surgery Center complies with applicable Federal Civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex. The Surgery Center at 2750 S. River Rd, Des Plaines, 60018 does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Language Assistance

The Uropartners Surgery Center provides services to people with disabilities to communicate effectively with us, such as:

- ✓ Qualified sign language interpreters
- ✓ Written information if other formats are available, can be requested and made available, other formats may include (large print, audio, accessible electronic formats)
- ✓ Provides free language services to people whose primary language is not English such as:
 - ✓ Qualified interpreters
 - ✓ Information written in other languages

If you need these services, contact the administrator

If you believe that we have failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance to:

Cathy McCue, MSN, RN
Uropartners Surgery Center, LLC
2750 S. River Rd.
Des Plaines, IL 60018
224-612-7000
Email: cmccue@uropartners.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Cathy McCue is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Compliant Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW., Room 509F
HHH Building
Washington, DC 20201
1-800-868-1019, 1-800-537-7697 (TDD)

Complaint forms available at: <http://www.hhs.gov/ocr/office/file/index.html>

The Uropartners Surgery Center complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex.

Informing Individuals with Limited English Proficiency of Language Assistance Services

ATTENTION, if you speak a foreign language assistance services, free of charge, are available to you. Call 1-877-696-6775 (TTY: 800-537-7697).

Specific translation for Notice of nondiscrimination, nondiscrimination and taglines are available at

<http://www.hhs.gov/civil-rights/for-individuals/language-assistance/index.html>

Spanish /Español

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-696-6775 (TTY: 800-537-7697).

Polish /Polski

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-877-696-6775 (TTY: 800-537-7697).

Chinese / 繁體中文

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-877-696-6775 (TTY: 800-537-7697)。

Korean / 한국어

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-696-6775 (TTY: 800-537-7697). 번으로 전화해 주십시오.

Tagalog / (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-696-6775 (TTY: 800-537-7697).

العربية (Arabic)

لكن، نوان ر ال لغوة الام ساعده خدماتنا إن ال لغة، اذكرنا نحدثك زت إذا: م لحوظة -877-696-6775 (1) ب
رؤ م ان صرل ب الام جان
وال باكم ال صرم هان ف -800-37-7697

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-696-6775 (TTY: 800-537-7697).

ગજરાતી (Gujarati)

ચના: જો તમે જરાતી બોલતા હો, તો િન:લક્ુ ભાષા સહાય સવાઓ તમારા માટ ઉપલબ્ધ છ. ફોન

ક્રો 1-877-696-6775 (TTY: 800-537-7697).

اُردُو (Urdu)

م ہں م نت خدمات ک ی مدد ک ی زب ان ک و آپ ن و ہ ہں، ب ول نے اردو آپ آگ ر :خ بردار ک ر ہں . (TTY: 800-537-7697) 1-877-696-6775-xxx-ک ال - ہ ہں دس ن ہاب

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-696-6775 (TTY: 800-537-7697).

Italiano (Italian)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-877-696-6775 (TTY: 800-537-7697).

ह दी (Hindi)

Français (French)

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-696-6775 (ATS: 1-800-537-7697).

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-696-6775 (TTY: 800-537-7697).

Ελληνικά (Greek)

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-877-696-6775 (TTY: 800-537-7697).